



KYC LEVELS POLICY

In order to comply with e-money regulation, NEOSURF CARD SAS may request certain information from registered Users, including your name, date of birth, address, post code, country, city, e-mail address, government issued ID, or any other personally identifiable information.

Informations we gather are subject to our Privacy Policy, and will not be shared to other parties without your explicit approval.

The deposit limits are presented in Euros, any other currency will be calculated at the exchange rate valid on January 1, 2018.

NEOSURF CARD SAS reserves the right to modify or round these limits at any time, depending on exchange rate fluctuations or the appreciation of NEOSURF CARD SAS.

Light Account : (RL0)

Civility, Surname, first name, email, country and date of birth

Deposit limits :

LIGHT ACCOUNT	Credit Card Deposit	Voucher / QR Code Deposit	Wire / Sepa transfert Deposit
Per 24 hours	100 €	250 €	250 €
Per 30 days	100 €	250 €	250 €
By deposit	100 €	250 €	250 €

Basic Account : (RL1)

Light Account + **address, phone number, and email verification**

Deposit limits :

BASIC ACCOUNT	Credit Card Deposit	Voucher / QR Code Deposit	Wire / Sepa transfert Deposit
Per 24 hours	250 €	1 000 €	1 000 €
Per 30 days	250 €	1 000 €	3 000 €
By deposit	250 €	500 €	1 000 €

Basic Plus Account : (RL2)

Basic Account + a first deposit by Bank Transfert or SEPA Transfert

Deposit limits :

BASIC PLUS ACCOUNT	Credit Card Deposit	Voucher / QR Code Deposit	Wire / Sepa transfert Deposit
Per 24 hours	500 €	1 000 €	1 000 €
Per 30 days	500 €	1 000 €	3 000 €
By deposit	500 €	500 €	1 000 €

Premium Account : (RL3)

Basic Account + KYC documents approved (ID documents + Proof of address)

Deposit limits :

PREMIUM ACCOUNT	Credit Card Deposit	Voucher / QR Code Deposit	Wire / Sepa transfert Deposit
Per 24 hours	1 000 €	1 000 €	3 000 €
Per 30 days	3 000 €	3 000 €	10 000 €
By deposit	1 000 €	1 000 €	3 000 €

VIP Bronze Account : (RL4)

Premium Account + at least one deposit during one previous month

Deposit limits :

VIP BRONZE ACCOUNT	Credit Card Deposit	Voucher / QR Code Deposit	Wire / Sepa transfert Deposit
Per 24 hours	2 000 €	2 000 €	3 000 €
Per 30 days	5 000 €	5 000 €	10 000 €
By deposit	1 500 €	1 000 €	3 000 €

VIP Silver Account : (RL5)

VIP Bronze Account + **at least one deposit per consecutive or not consecutive previous month, during 3 months**

Deposit limits :

VIP SILVER ACCOUNT	Credit Card Deposit	Voucher / QR Code Deposit	Wire / Sepa transfert Deposit
Per 24 hours	3 000 €	3 000 €	5 000 €
Per 30 days	10 000 €	10 000 €	15 000 €
By deposit	1 500 €	1 000 €	5 000 €

VIP Gold Account : (RL6)

VIP Silver Account + **at least one deposit per consecutive or not consecutive previous month, during 6 months**

Deposit limits :

VIP GOLD ACCOUNT	Credit Card Deposit	Voucher / QR Code Deposit	Wire / Sepa transfert Deposit
Per 24 hours	5 000 €	10 000 €	10 000 €
Per 30 days	20 000 €	20 000 €	30 000 €
By deposit	1 500 €	1 000 €	10 000 €